



Ministerium Tuum Imple Love | Serve | Do the best that is possible

# IT Technician Level 3 Person Specification

Essential (E) -Essential to be considered for appointment

Desirable (D)- Beneficial for the successful applicant

**How assessed:**

AF - Application form

SS - Supporting statement

I – Interview

Criteria	Essential/ Desirable	How assessed
<b>Personal</b>		
1. A genuine desire to help children to do the best that is possible	E	AF
2. Patience and empathy with children and other adults	E	AF/I
3. Optimism, enthusiasm, vision and creativity	E	AF/SS/I
4. Determination and a 'can do' approach	E	AF/SS/I
5. Adaptability and resilience	E	AF/SS/I
6. Reliability and consistency	E	AF/I

7. Ability to work well as part of a team and individually	E	AF/I
8. Ability to take the initiative	E	AF/SS/I
9. Ability to make independent and team decisions in supporting the school	E	AF
<b>Experience</b>		
1. TCP/IP Networks	E	AF/SS/I
2. Microsoft Windows / Office / 365	E	AF/SS/I
3. Active Directory / Remote Support	E	AF/SS/I
4. Apple/ Wireless/ Cabling	D	SS/I
5. Sims / FMS/ Cashless Catering	D	SS/I
6. CCTV	D	SS/I
7. VLAN / VPN	E	AF/SS/I
8. Troubleshooting Hardware & Software	E	AF/SS/I
9. Windows Services	E	AF/SS/I
10. Working in a school	D	AF/SS/I
11. Installation of hardware	E	AF/SS/I
12. Responsible for security systems and maintenance	E	AF/SS/I
13. Customer service	E	AF/I
<b>Qualifications</b>		

1. Technical knowledge of IT systems A+ N+ certification or equivalent	E	AF/I
<b>Specialist Knowledge and Skills</b>		
1. Excellent communication skills and interpersonal	E	SS/I
2. Ability to plan & deploy IT services & projects	D	SS/I
<b>Service</b>		
1. A commitment to working for the benefit of others	E	I
1. A commitment to 'going the extra mile for the pupils in our care	E	SS/I